

ACCESSIBILITY PLAN

THE
CORPORATION
OF THE
CITY OF BELLEVILLE



Approved by Belleville City Council
September 26, 2011

Prepared by the
Accessibility Advisory Committee

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EXECUTIVE SUMMARY

The purpose of the Ontarians with Disabilities Act, 2001 (ODA) is to improve opportunities for people with disabilities through their involvement in the identification, removal and prevention of barriers to enhance their participation in the life and activities of the City of Belleville.

The Provincial Government more recently passed the Accessibility for Ontarians with Disabilities Act, 2005 (AODA). This Act carries on the goals of the ODA, while broadening the requirements for accessibility planning to include the private sector. It also establishes mechanisms for the Province to set mandatory accessibility standards. These accessibility standards will greatly improve the level of consistency with which barriers are removed Province-wide.

The City has implemented Accessible Customer Service policies, practices and procedures under Ontario Regulation 429/07, the first regulation enacted under the AODA. The City is also in compliance with the reporting requirements under the Regulation.

The recent passing of the Integrated Accessibility Standards Regulation under the AODA means that there is much more work to be done. The Regulation is designed with staggered compliance deadlines to maximize accessibility while giving organizations time to plan for more difficult or costly provisions. The City is working to understand and comply with all current and future requirements under the Regulation.

The Council of The Corporation of the City of Belleville is committed to the participation of people with disabilities in the review and reduction of barriers. City Council continues to appoint an Accessibility Advisory Committee consisting of a majority of persons with disabilities to develop a Plan that advises Council on initiatives the City should pursue. Council receives and considers recommendations from the Committee on how best to comply with applicable legislation respecting the accessibility of municipal buildings, facilities and services.

In the Committee's ninth year, the Accessibility Advisory Committee has built upon the strengths of the City's earlier Accessibility Plans. The original Plan identified barriers, and the second year Plan began identifying priorities from among those barriers. Subsequent Plans, including this one, identify and evaluate projects implemented under previous Plans, as well as outline further priorities.

DESCRIPTION OF THE CITY OF BELLEVILLE

The City of Belleville is located on the northern shore of the Bay of Quinte, surrounded to the north by the townships of Stirling-Rawdon and Centre Hastings, to the south by Prince Edward County, to the east by Tyendinaga and to the west by the City of Quinte West. Belleville's population of approximately 50,000 makes it the largest urban centre in the Quinte Region, which extends approximately 40 kilometres in all directions.

The City of Belleville provides key services to the public that include a regional hospital, numerous private and public schools, and a transit system. The City's quality of life is fashioned on excellent educational resources, affordable housing, extensive shopping opportunities, and state of the art health services and facilities. Nearby lakes and beaches, and significant recreational and sports amenities make Belleville a major attraction for people in search of an excellent community in which to live.

COUNCIL INVOLVEMENT

The Council of The Corporation of the City of Belleville is committed to:

- ensuring the participation of people with disabilities in the identification and review of barriers;
- maintaining an Accessibility Advisory Committee to identify barriers and obstacles to accessibility; and
- considering recommendations from the Committee with respect to accessibility of municipal buildings, facilities and services.

COMMITTEE MANDATE

The mandate of the Accessibility Advisory Committee is to:

- advise Council about the requirements and implementation of accessibility standards and the preparation of accessibility reports and such other matters for which Council may seek its advice;
- review site plans that the committee selects;
- develop and maintain the City's Accessibility Plan; and
- perform other duties as specified in regulations.

Committee Members are noted in **Appendix E**.

OBJECTIVES OF THE PLAN

The Accessibility Plan is intended to facilitate the following objectives:

- to identify barriers and make recommendations to improve access to existing municipal buildings, facilities and services;
- to ensure that new municipal structures, facilities and services are designed to be free from barriers wherever possible;
- to promote public awareness and understanding of the needs of disabled persons, including safety, mobility, access to facilities and services; and
- to encourage liaison with other public institutions to share best practices and identify areas for co-operative solutions, such as consistent signage, efficient purchasing, and staff training.

BARRIER IDENTIFICATION METHODOLOGIES FOR 2011/2012

Review of 2010-11 Accessibility Plan	The current Plan shall be reviewed to identify projects scheduled for completion in 2010-11.	Completed
Evaluation of projects from 2010-11 Plan	The Committee shall evaluate the degree to which planned projects have been implemented.	Completed
Identification of priorities for the 2011-12 Accessibility Plan.	The Committee shall identify areas where further attention is necessary and make recommendations to City Council through this Plan.	Completed

BARRIERS TO BE ADDRESSED IN 2011/2012

Compliance with the Ontarians with Disabilities Act, 2001 continues to require the municipality to prepare this annual Accessibility Plan, and to have it approved and available to the public by September 30, 2011. The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) further enables the Province to make Regulations that provide accessibility standards.

There are currently five (5) areas being addressed through accessibility standards:

- built environment;
- customer service;
- employment;
- information and communications; and
- transportation.

The Provincial Government enacted the first Regulation under the AODA dealing with Accessible Customer Service, and consequently all public sector agencies were required to be in compliance with the Regulation by January 1, 2010. Employment, Information and Communications, and Transportation standards have been introduced under a single Regulation, with compliance deadlines for various sections staggered over the next several years.

The Accessibility Directorate of Ontario recommends that municipalities examine all aspects of their operations in order to address a broad range of disability issues through their plans. This year, the Advisory Committee has identified areas requiring further attention from the list of projects set out in the 2010/2011 Plan, as well as new areas that need to be addressed. In addition, the new Integrated Accessibility Regulation 191/11 will require a shift to multi-year accessibility planning by 2013.

Appendix A outlines priorities for the 2011/2012 Accessibility Plan as identified by the Committee. It also includes activities planned by each Department for 2011 and 2012 that will address these priorities. **Appendix B** highlights additional priorities, while **Appendix C** highlights achievements from previous accessibility plans. A listing of municipal facilities is included as **Appendix D**.

ACTIONS UNDER THE CUSTOMER SERVICE REGULATION

The City approved policies, practices, and procedures under Ontario Regulation 429/07 to govern the provision of goods and services to people with disabilities on November 9, 2009. The City's policies:

- provide for dignity and independence;
- promote integration, unless alternate measures are necessary;
- provide equal opportunity to obtain, use, or benefit from goods and services; and
- address the use of assistive devices.

Policies, Practices and Procedures under Ontario Regulation 429/07, Accessibility Standards for Customer Service available on the web at www.city.belleville.on.ca. These documents are also available from the City in alternate formats upon request. To obtain a copy of the documents in another format, please contact the City's Special Projects Planner by telephone at 613-967-3319, via TTY at 613-967-3768, or by e-mail at eds.ds.ppspecprojects@city.belleville.on.ca.

ACTIONS UNDER THE INTEGRATED ACCESSIBILITY STANDARDS REGULATION

The Integrated Accessibility Standards Regulation (Ontario Regulation 191/11) was adopted into law July 1, 2011, and covers accessible employment, transportation, information and communications standards. Implementation deadlines for various parts of the Regulation are designed to maximize accessibility while giving organizations time

to plan for more difficult or costly provisions. Deadlines for municipal compliance range from July 1, 2011 to January 1, 2021. Staff are working diligently to understand the municipality's obligations under the Standards, and to ensure compliance with existing and future requirements.

REVIEW AND MONITORING

The Accessibility Advisory Committee is assigned to review and monitor City accessibility by:

- conducting research as may be required to enable the Accessibility Plan to be updated and revised as necessary to reflect the needs and intent of the Ontarians with Disabilities Act, and successors thereto;
- meeting as necessary with Department Heads and Managers of City Departments to ensure that each is aware of the contents of the Accessibility Plan, and to encourage projects to be undertaken that implement the Plan;
- reviewing, as needed, plans for various projects to be undertaken that implement the Plan, and providing advice on improvements to such projects with regard to achieving the principles of the ODA and the Plan; and
- reporting periodically on the success of the City in meeting its obligations set out in the Accessibility Plan.

COMMUNICATION OF THE 2011/2012 ACCESSIBILITY PLAN

The Plan will be available to the public through the City of Belleville web site www.city.belleville.on.ca. A hard copy for viewing will be held in the Clerk's Office in 12-point font and large print. If the public wishes a copy of the 2011/2012 Accessibility Plan they will be available upon request.

The Plan is also available in alternate formats upon request. To obtain a copy of the Plan in another format, please contact the City's Special Projects Planner by telephone at 613-967-3319, via TTY at 613-967-3768, or by e-mail at eds.ds.ppspecprojects@city.belleville.on.ca.

APPENDIX A PROJECTS TO ADDRESS IN 2011/2012

The Committee has identified several priority areas that were suggested in the previous Accessibility Plan. Individual Departments are currently addressing many of these areas. The following table outlines important barriers, their justification as priorities, City Departments to which they relate, and any Committee recommendations for 2011 and 2012 to address them.

Priority	Justification	Recommendations	Status
Built Environment	<p>Visual alarms are important so that people who are deaf or hard of hearing know when there is an emergency</p> <p>Crossing streets can be dangerous, especially for the elderly and people with disabilities</p> <p>People with low vision or limited mobility may experience difficulties traveling independently</p> <p>To enable people with all types of disabilities to access services and recreational facilities, and seek employment with any Department</p>	<ol style="list-style-type: none"> 1. include visual and auditory alarms throughout new or renovated facilities 2. creating additional legal pedestrian-priority crosswalks within the City 3. establishing a policy to install a set of audible signals per year until such time as the need has been addressed 4. maintaining installed audible pedestrian signals in proper working condition 5. continuing creation of properly sloped curbs 6. seek and implement recommendations as able to modify and retrofit existing 	<p>-Multiplex to be installed fall 2011</p> <p>-M. A. Sills Park to be installed by winter 2011</p> <p>-included in operating budget</p> <p>-installing audible pedestrian signals at Station Street and Cannifton Road</p> <p>-included in operating budget</p> <p>-adjusting pedestrian button locations as necessary to improve accessibility</p> <p>-new concrete work is done to an accessible standard</p> <p>-prioritizing sidewalk improvements along Dundas Street East between Hastings Drive and Herchimer Avenue</p> <p>-visual fire alarm installation throughout City Hall in conjunction with fire-system panel</p>

		<p>facilities such as washrooms for accessibility</p> <p>7. Creating a revised municipal facilities audit process to identify and prioritize Committee recommendations</p> <p>8. ensuring maximum accessibility to new city facilities such as the new Belleville Multiplex Recreation Community Centre</p>	<p>upgrade</p> <ul style="list-style-type: none"> -widening washroom entrances on 3rd floor at City Hall -installing ramp to front entrance at Gerry Masterson Thurlow Community Centre -staff will undertake to develop a process in conjunction with the AODA Built Environment Regulation -modifications to existing facilities in Quinte Sports Centre being carried out -Multiplex to exceed present standards. All washrooms within change facilities will be accessible, many other features. Completion fall 2011 - constructing an accessible field house and paving pathways at M. A. Sills Park and Track
Transportation	Essential to performing other activities & ensuring quality of life	<p>9. purchasing one (1) additional new low-floor transit bus</p> <p>10. clearing snow from transit stops and accessible parking spaces</p> <p>11. evaluating samples for Braille signs at bus stops</p> <p>12. issuing RFP for review of Transit & Mobility Bus</p>	<p>-fall 2011</p> <p>-winter 2011-12</p> <p>-ongoing</p> <p>-fall 2011</p>
Information and Communications	Keeping the community informed about City accessibility initiatives is key to	13. information-sharing with neighbouring accessibility advisory committees for collaboration	-ongoing

	their successful implementation	opportunities 14. interpretation or captioning at Council Meetings	-interpretation budget approved -accessible meeting procedures are being established
Customer Service	Barrier free design should be consistent across the City	15. monitoring feedback to identify any gaps in policies, practices and procedures	-ongoing

APPENDIX B PRIORITIES

This Appendix is designed to assist Departments in better planning for accessibility. It outlines priorities that the Committee has identified in order to remove barriers to accessibility.

Safety

- audible and visual alarms and signals
- consistent, stable surfacing on pathways and sidewalks
- accounting for needs of people with disabilities in emergency plans

Customer Service

- provide for dignity and independence
- promote integration, unless alternate measures are necessary
- provide equal opportunity to obtain, use, or benefit from goods and services
- permit the use of assistive devices, service animals, and support persons
- provide education and disability sensitivity training for employees on a regular basis
- promote the customer feedback process to address complaints
- provide documents and information in a format that meets a person's needs while taking into account their ability to access the information, as agreed upon with the person

Wayfinding

- consistent directional signage within City buildings and facilities, incorporating raised contrasting letters and Braille for people with limited vision
- signage mounted at an appropriate and consistent height
- raised lettering and Braille fastened alongside elevator buttons
- audible pedestrian signals installed at newly signalized intersections wherever pedestrian traffic is expected
- audible pedestrian signals provide consistent north-south and east-west signals

Parking

- designated parking spaces have a barrier-free path of travel to the entrance of the facility they serve, being mindful of such things as stable surface treatment, grading, curb cuts, ramps, railings, street furniture and landscaping
- parking meters, sign posts, trees, and other obstacles do not interfere with the use of accessible parking spaces

Sidewalks

- curb cuts are designed to be accessible to people using mobility devices
- curb cuts are aligned across streets so that pedestrians using mobility devices can cross safely to the opposite sidewalk
- curb cuts are designed with cane-detectable markings to orient people who are blind or have low vision
- inaccessible curb cuts in pedestrian traffic areas are replaced

Entrances to facilities

- door handles are of a type that may be easily used by people with limited dexterity
- non power-operated doors are adjusted so that the force required to open them is not excessive for people with limited strength or using mobility devices
- door thresholds are low and sloped so as not to present a barrier to people using mobility devices
- accessible entrances to significantly used buildings are fitted with power door openers

Changes in level

- ramps, lifts, or elevators are installed when changes in level restrict access to otherwise accessible facilities for people who use mobility devices
- ramps are safe for use by people with disabilities, being mindful of such things as stable surface treatment, slope, width, length, railing design, and winter maintenance
- new elevators are equipped with visual and audible floor indicators
- elevator buttons are identified with raised lettering and Braille
- new elevators are of sufficient size to accommodate people who use mobility devices

Other priorities

- new street and Park furniture is designed to be accessible for people with disabilities
- public washrooms are renovated to address accessibility concerns
- new facilities are designed to maximize accessibility and the use of universal design.

Audible pedestrian signals are a priority to assist people who are blind or visually impaired, and to provide them with greater independence. The following list has been prioritized by CNIB stakeholders to provide the City with additional intersections where audible signals would be beneficial for various reasons. (Note – current year priorities are listed in Appendix A.)

1. Bridge and Sidney
2. Dundas and Herchimer
3. Station and Pinnacle
College and Cannifton at such time as reconstruction takes place

APPENDIX C RESULTS FROM PREVIOUS ACCESSIBILITY PLANS

The following list summarizes the projects undertaken to improve accessibility through previous Plans. The first section identifies projects completed last year. Older projects have been categorized by Department. Please note that Approximate Costs marked with an asterisk (*) are for a total project, not just the portion specifically related to accessibility. Those marked with two asterisks (**) are the budgeted amounts, rather than the actual costs. Also, those marked N/A were not available.

	Activity	Approximate Cost
Accessibility Improvements completed in 2010-2011	✓ hosted an accessibility forum in June 2011 to commemorate 'National Access Awareness Week'	\$200
	✓ purchased two (2) new low-floor accessible transit buses to make the entire regular fleet accessible	\$1,000,000
	✓ prioritized snow clearing at bus stops by transit employees	N/A
	✓ installing automated visual and auditory transit stop announcement system on transit buses	N/A
	✓ installed signalized pedestrian crossings with audible signals at College Street and Heartwood Drive, and College and Lemoine Streets.	N/A
	✓ replaced four (4) curb ramps at Front Street by City Hall	N/A
	✓ installed an accessible entrance system lift at Glanmore National Historic Site to allow barrier-free access to the main level	N/A
	✓ created a virtual tour of Glanmore National Historic Site to allow access to all areas	N/A
	✓ provided staff training on use of TTY	N/A
	✓ constructing an accessible parking lot for the M.A. Sills Park and track	N/A
From Earlier Plans - Department	Activity	Approximate Cost
CAO's Office	✓ incorporated both visual and auditory alarms and signals into new Belleville Public Library	N/A
	✓ designed new Belleville Public Library to maximize accessibility	\$8,900,000*

Corporate Services	<ul style="list-style-type: none"> ✓ selected barrier free polling stations for the 2003 municipal election ✓ encouraged stricter enforcement of Disabled Parking abuse and increased fines to \$300 ✓ installed TTY line to City Hall switchboard/reception area ✓ lowered reception counter to provide access to people who use wheelchairs ✓ installed visual fire alarm signal on first floor ✓ increased the number of designated parking spaces for use by people with disabilities in the downtown, most recently adding spaces on Front Street and in the Market Square ✓ appointed a member of the Accessibility Advisory Committee as a voting member of the Transit Advisory Committee ✓ acquired and installed four FM assistive listening device headsets with adjustable volume controls in the Council Chamber to assist people who are hard of hearing ✓ waived parking fees at designated accessible parking spaces ✓ implemented an online mechanism to receive feedback about the City's services from people with disabilities ✓ replaced the previous City website to maximize accessibility for people with disabilities ✓ modified the podium microphone in the Council Chamber to allow it to be used from a standing or seated position 	<p>N/A</p> <p>minimal cost</p> <p>\$800</p> <p>\$600</p> <p>N/A</p> <p>minimal cost</p> <p>no cost</p> <p>N/A</p> <p>minimal cost</p> <p>minimal cost</p> <p>\$129,000</p> <p>minimal cost</p>
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Engineering & Development Services	✓ coordinated Sensitivity Training for City Council and Senior Management	\$2,000
	✓ adopted a new Site Plan Policy Manual which provides guidelines for accessible parking spaces in future developments	N/A
	✓ replaced the main entrance to City Hall with power operated doors	\$15,000
	✓ installed seven (7) new modular workstations that can be reconfigured for improved accommodation	\$30,000
	✓ distributed two editions of the Accessibility Belleville Newsletter to inform the community about City accessibility projects	\$700
	✓ hosted an accessibility forum in June 2010 to commemorate 'Access Awareness Week'	\$1,000
	✓ completed implementation of the Customer Service Regulation O.Reg. 429/07	N/A
	✓ hosted open forums with the Deaf community, City Council and staff to share information	\$750
	Appendix C continues on the next page with the Environmental & Operational Services Department	

Environmental & Operational Services	✓ increased mobility bus service hours on a trial basis	\$17,500
	✓ provided marketing in conjunction with new fixed route system changes	\$9,500
	✓ purchased a new low-floor transit bus, summer 2005	\$370,000
	✓ purchased a new low-floor transit bus, summer 2006	\$390,000
	✓ purchased a new low-floor transit bus, summer 2007	\$450,000**
	✓ purchased two new low-floor transit buses, summer 2008	\$1,000,000**
	✓ purchased three (3) new low-floor accessible transit buses, summer 2009	\$1,500,000
	✓ purchased three (3) new low-floor accessible transit buses, summer 2010	\$1,500,000
	✓ labeled accessible regular routes on transit map schedules	\$150
	✓ placed accessible decals on the front right corner of low floor transit buses for easier identification	minimal cost
	✓ resumed full Mobility Bus service through the summer	\$14,200
	✓ completed a Transit Operations Review (including a review of Mobility Bus service)	\$60,000*
	✓ purchased a new mobility bus	N/A
	✓ provided sloped sidewalk ramps as part of Palmer Road Reconstruction Project in 2004	\$1,400,000*
	✓ installed audible pedestrian signals at Dundas and First Streets by the Belleville General Hospital in 2008	\$17,000**
	✓ installed audible pedestrian signals at North Front and College Streets in 2008	\$17,000**
	✓ began announcing bus stops to benefit riders with visual impairments	N/A
	✓ revised priority list for audible pedestrian signals in consultation with community stakeholders	minimal cost
	✓ installed an accessible intersection pedestrian signal to cross Pinnacle Street by the library	\$35,000
	✓ introduced accessible Sunday transit service	\$93,000
✓ extended mobility bus service hours	\$12,000	
✓ installed audible pedestrian signals at Bell Boulevard and North Front Street	N/A	
✓ installed audible pedestrian signals at Victoria Avenue and Pinnacle Street	N/A	
✓ installed an accessible intersection pedestrian signal to cross Bell Boulevard west of the river	\$35,000	

Finance	✓ replaced five (5) desks with new modular workstations	\$7,500
Fire Department	✓ lowered doorbell buttons to an accessible height at all City Fire Halls	N/A
Human Resources	<ul style="list-style-type: none"> ✓ implemented a formal "Return to Work" Policy to meet temporary accommodation needs ✓ coordinated communication skills workshops with the Canadian Hearing Society to help City Staff in serving people who are deaf or hard-of-hearing ✓ established a dedicated TTY for Human Resources – 613-966-2680 <p style="text-align: center;">Appendix C continues on the next page with the Recreation, Culture & Community Services Department</p>	<p>N/A</p> <p>no cost</p> <p><\$1,000</p>

Recreation, Culture & Community Services	✓ asphalted and lit the Trail system through East and West Zwick's Park making the area accessible year-round	\$2,100,000
	✓ installed "The Lady Nicole", an accessible play structure in West Riverside Park, in partnership with the Rick Meagher Committee and the Rotary Club of Belleville	\$500,000
	✓ constructed new Trail entrance at the corner of Dundas and Front Streets that connects to the Parrott Riverfront Trail	\$300,000
	✓ upgraded and added an additional accessible trail in Lions Park between the Quinte Construction Association building and the Lott Dam	\$240,000
	✓ added lit asphalt trail system to park in Jackson Woods subdivision connecting Maple Drive to Finch Drive (asphalt donated)	\$40,000
	✓ constructed the Tom Gavey Pavilion in West Zwick's Park to provide shade and shelter	\$55,000
	✓ removed barriers in women's washrooms at the southeast end of the Yardmen Arena	\$28,000
	✓ added a glass enclosure on the second floor of the Wally Dever Arena to provide an accessible and heated viewing area for events	\$110,000
	✓ installed an elevator at the Pinnacle Playhouse to allow access to the auditorium and lower level	No cost to the City
	Quinte Sports Centre Addition:	
	✓ installed a new elevator with proper hardware for easy use by people with disabilities, which will also be capable of accommodating a gurney	\$110,000
	✓ added five (5) new barrier free washrooms within the administration office	\$50,000
	✓ created three (3) accessible meeting rooms	\$25,000
	✓ constructed a new entrance from Cannifton Road to the front of the building, a barrier free parking lot and a heated sidewalk leading from designated parking spaces to the building to improve access to the Recreation and Community Services customer service area	\$50,000
	✓ installed three (3) new power door openers to improve accessibility from the new elevator to the arena viewing areas	\$10,000
✓ installed a heated sidewalk that uses excess heat from refrigeration equipment to keep the area clear of snow and ice	N/A	

Recreation, Culture & Community Services (continued)	<ul style="list-style-type: none"> ✓ established a dedicated TTY for Recreation, Culture & Community Services – 613-771-9781 ✓ consulted with the Accessibility Advisory Committee regarding Multiplex, Zwick’s Pavilion and M.A. Sills Park projects 	<\$1,000 N/A
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APPENDIX D MUNICIPAL FACILITIES

The following is an updated list of municipal buildings, and the Departments that are most responsible for their operation.

Municipal Buildings	Address	Department
Belleville Fire Station No. 1	72 Moira St. West	Fire & Emergency
Belleville Fire Station No. 2	316 Dundas St. East	Fire & Emergency
Belleville Fire Station No. 3	658 Point Anne Rd.	Fire & Emergency
Belleville Fire Station No. 4	516 Harmony Rd.	Fire & Emergency
Former Belleville Day Nursery	281 John St.	Corporate Services
Historical Society/City Archives	154 Cannifton Rd. N.	Corporate Services
Opportunity Shop/Hospital Aux.	29 Market St.	Corporate Services
Irish Hall	315 Church St.	Corporate Services
Wharf St. Debating Club	36 Front St. S.	Corporate Services
City Professional Bldg (Storam)	179-185 Pinnacle St.	Corporate Services
Sidney Smith Signs Building	Foster and St. Paul St.	Corporate Services
Log Cabin/Chamber of Commerce	5 Moira St. E.	Engineering & Development Services
City Hall	169 Front St.	Engineering & Development Services
Belleville Public Library	254 Pinnacle St.	Belleville Public Library
Public Utilities/Veridian	195 College St. W.	Veridian
Police Services Facility	93 Dundas St. E.	Belleville Police Services
Transit Building Garage	400 Coleman St.	Env. & Opr. Services
Transit Bus Terminal	165 Pinnacle St.	Env. & Opr. Services
Water Treatment Plant	2 Sidney St.	Env. & Opr. Services
Water Pollution Control Plant	131 St. Paul St.	Env. & Opr. Services
Public Works Yards	75 Wallbridge Cres.	Env. & Opr. Services
Park Services Building	259 North Park St.	Env. & Opr. Services
Public Works Yards	29 Ritz Rd.	Env. & Opr. Services
Glanmore National Historic Site	257 Bridge St. E.	Rec., C & C Services
Parkdale Pool	599 Sidney St.	Rec., C & C Services
Kinsmen Club/Outdoor Pool	151 Dundas St. E.	Rec., C & C Services
Dick Ellis Rink	14 Harder Dr.	Rec., C & C Services
Quinte Sports Centre	265 Cannifton Rd.	Rec., C & C Services
Memorial Arena	15 Market St.	Rec., C & C Services
Parkdale Community Centre	119 Birch St.	Rec., C & C Services
Hillcrest Community Centre	69 Centre St.	Rec., C & C Services
Foster Ward Community Centre	75 St. Paul St.	Rec., C & C Services

Gilead Community Centre	420 Bronk Rd.	Rec., C & C Services
Gerry Masterson Thurlow Community Centre	516 Harmony Rd.	Rec., C & C Services
Bethany Community Centre	717 Casey Rd.	Rec., C & C Services
Rotary Park Canteen	Bridge St. W.	Corporate Services
South George St. Canteen	End of S. George St.	Corporate Services
Thurlow Canteen and Washrooms	Harmony Rd.	Corporate Services
Thurlow Storage and Washrooms	Harmony Rd.	Corporate Services
Victoria Harbour Canteen	Victoria Park Island	Corporate Services
Riverside Park Play Ship and Canteen	West Riverside Park	Corporate Services/Env. & Opr. Services
Lions Pavilion at Zwick's Park, Canteen, Gavey Pavilion, Wading Pool, Picnic Site	80 Bay Bridge Rd.	Corporate Services/Env. & Opr. Services
Quinte Exhibition and Grandstand	Bridge St. W.	Corporate Services
Meyers Pier	1 Front St. S.	Rec., C & C Services
Queen Mary School / Community Resource Centre Quinte	41 Octavia St.	Rec., C & C Services
Elderly Persons Centre – Beside Legion	116 Pinnacle St.	Rec., C & C Services
Park Services Building	259 North Park St.	Env. & Opr. Services
D.L. Storey, Pinnacle Playhouse	256 Pinnacle St.	Rec., C & C Services
Alemite Park Storage/Canteen Building	Pine St. and Dufferin Ave.	Corporate Services
Small building at Sidney and West Moira	Elgin St.	Env. & Opr. Services
Building at Corby Park	William St.	Env. & Opr. Services
Quinte Exhibition Building #3	Sidney St.	Env. & Opr. Services
Tennis Courts	221 Dufferin & Queen St.	Corporate Services
Radon Bldg/Quinte Rowing Club	St. Paul St.	Corporate Services
Bay of Quinte Yacht Club	Victoria Park Island	Corporate Services
Quinte Curling Club	246 Bridge St. W.	Corporate Services

(NOTE:

Env. & Opr. Services is an abbreviation for Environmental and Operational Services; Rec., C & C Services is an abbreviation for Recreation, Culture and Community Services.)

APPENDIX E 2011-2012 COMMITTEE MEMBERS

Councillor Garnet Thompson, Chair
Ms. Karen Kitchen, Vice Chair
Councillor Jack Miller
Councillor Egerton Boyce
Mr. John Cairns
Ms. Marguerite Constable
Ms. Susan Gudmundsson
Ms. Nancy Lewis
Ms. Jennifer Mills

Support Staff

Mr. Rod Bovay, Deputy Director of Engineering & Development Services
Mr. Greg Pinchin, Special Projects Planner/Secretary

APPENDIX F RESOURCES AND CONTACTS

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Health & Safety Benefits Administrator
Phone: 613-967-3200 Ext. 3208
TTY: 613-966-2680
Email: pmoore-insley@city.belleville.on.ca

Engineering & Development Services Department

Rod Bovay
Acting Director/City Planner
Phone: 613-967-3257
Fax: 613-967-3262
TTY: 613-967-3768
Email: rkester@city.belleville.on.ca

Ted Marecak
Chief Building Official
Phone: 613-967-3200 Ext. 3406
TTY: 613-967-3768
Email: tmarecak@city.belleville.on.ca

Environmental & Operational Services Department

Brad Wilson
Director
Phone: 613-967-3200 Ext. 3216
Fax: 613-968-3913
Email: bwilson@city.belleville.on.ca

Recreation, Culture & Community Services Department

Mark Fluhrer
Director
Phone: 613-967-3217
TTY: 613-771-9781
Email: mfluhrer@city.belleville.on.ca

Fire & Emergency Services Department

Rh aume Chaput
Director/Fire Chief
Phone: 613-962-2010
Fax: 613-969-7047
Email: rchaput@city.belleville.on.ca

Belleville Police Service

Cory McMullan
Chief of Police
Phone: 613-967-0882 Ext. 2202
Fax: 613-966-2701
Email: cmcmullan@police.belleville.on.ca

Belleville Public Library

Lesley Bell
C. E. O.
Phone: 613-968-6731 Ext. 2222
Email: ceo@bellevillelibrary.com

Ministry of Community and Social Services

Phone: 1-888-789-4199

Web: www.mcass.gov.on.ca

Accessibility Planning

Kevin M. Duguay

Kevin M. Duguay Community Planning & Consulting Inc.

Phone: 705-749-6710

Fax: 705-741-0975

Email: kevin@kmdplanning.com

Hastings County

Shaune Lightfoot

Director of Human Resources

Phone: 613-966-1311 Ext. 3207

Fax: 613-966-6775

Email: lightfoots@hastingscounty.com

APPENDIX G WEB RESOURCES

Web Resources

Ontario Government

Ministry of Community and Social Services, Ontario Government

Accessibility Ontario

<http://www.accesson.ca>

Home Page

www.mcass.gov.on.ca/mcass/english/index.htm

Disability Organizations-Resources

Canadian Hard of Hearing Association

www.chha.ca

Canadian Hearing Society

www.chs.ca

Canadian National Institute for the Blind

Welcome to the CNIB

www.cnib.ca

National Center on Accessibility

Welcome to NCA online

www.ncaonline.org

Ontario March of Dimes

Welcome to the Ontario March of Dimes

www.marchofdimes.ca

American Disability Act

Accessibility Guidelines for Buildings and Facilities (ADAAG)

<http://www.access-board.gov/adaag/html/adaag.htm>