CN Public Inquiry Line

CN’s Public Inquiry Line is the central point of contact for the public with non-emergency concerns, such as:

- Noise
- Train whistling
- General property maintenance
- Etc.

To contact the team:
(Monday to Friday, from 8 a.m. to 6 p.m., ET)
1-888-888-5909  |  contact@cn.ca

CN Police

CN Police staff will answer emergency calls and dispatch officers when appropriate.

There are many reasons to call CN Police, such as:

- Trespassing on tracks
- Unlawful activity
- Crossing signal defect
- Etc.

To contact CN Police
Emergencies: 1-800-465-9239 (24/7)
Non-urgent suspicious activities: CNPoliceTipLine@cn.ca