Moving Cautiously Forward
The City is following the Ontario Government’s direction and with these guidelines has been able to ease some of the COVID-19 restrictions which were in place.

City staff has been busy preparing Meyers Pier and Victoria Harbour to open May 30. The health and safety of staff and boaters is paramount. All applicable health and safety polices and protocols will be followed. Staggered lift times have been scheduled to address adequate physical distancing and provide staff with the opportunity to ensure boaters are aware of the operational changes due to COVID-19.

At this time the priority is to provide seasonal boat slips to existing customers and any new customers who wish to dock at either Meyers Pier or Victoria Harbour. Transient boat slips will not be readily available; however, there will be a courtesy slip for emergency purposes for those boaters who find themselves without accommodation while out on the water.

Services available:
- Booking/rentals of harbour slips
- Assistance docking vessels (if required & when available)
- Fueling of vessels
- Power
- Free pump-outs to seasonal boaters
- Boater washrooms

Services not available:
- Storefront retail sales
- Laundry facilities
- Shower facilities (until further notice)
- Bike rentals
- Picnic tables
- Dock carts
- Transient bookings (until further notice)

The Pier Patio and Bar will not be open until further notice, pending the Provincial Government’s orders.
Parking & Transit Passes
With the provincial restrictions regarding COVID-19, the City has decided to extend residents’ March parking and bus passes until the end of June. Those with March parking permits and transit passes may continue to use these passes through until the end of June at which time the situation will be assessed and further action determined.

Garbage Bag Tags
Starting on June 1, the City will collect one bag without a tag. However, tags can be purchased for any additional bags online. Please note that garbage bag tags must be purchased in sheets of 10. Once purchased online, the tags will be mailed to the purchaser. Please plan ahead and allow 3-5 business days for delivery. Attach tags as you regularly would to any additional bags for collection. Collection will resume as usual on July 1.

belleville.ca/bagtags

Bulky Item and White Goods Collection
Furniture, appliances, or other bulky items cannot be put out for regular weekly pickup. Items such as couches, chairs, desks, etc. require specific bulky item tags, as do white goods such as stoves, bath tubs, air conditioners, etc. The cost for this service varies based on the item type. Information on pricing is available on the Bulky Item Collection webpage on the City’s website.

Proof of purchase is not required at the curbside as drivers will have access to which addresses have paid for which service on their collection route. Those looking to purchase tags for bulky item and white goods pick-up who do not have access to our online services are asked to contact Public Works at 613-967-3275.

Green Bin
Please do not include loose tissues and paper towel in the green bin. For the safety of collectors, we encourage residents to use a liner for their compost bins and bag all waste that you put in the green bin. Paper and compostable liners are available from most grocery retailers.

Recycling
Residents are reminded that only clean, recyclable materials are accepted in the blue box program. If any of the following items are in your blue box, it will NOT be collected: Kleenex | Tissues | Sanitary wipes (i.e. baby wipes, alcohol wipes) | Medical waste of any kind (sharps, gloves, face mask, medication) | Food waste

A reminder to residents that our Leaf & Yard Waste Depot at 75 Wallbridge Cres. remains open to the public. Please remain at home if you feel unwell and remember to practice physical distancing at all times. For more information, visit: bit.ly/leafandyardwaste

For updates regarding the Hazardous Waste Depot please visit their website at: https://quinterecycling.org/hazardous-waste/whats-hazardous/.

City Hall is still ready to serve you and we encourage residents to conduct business via telephone or online instead of in-person. Please contact customer service at 613-968-6481.

During this time, residents are encouraged to access online City services:
- Seasonal Boat Launch Permit https://belleville.ca/recreation/page/boat-launches
- QSWC Fit Breaks QSWC.CA
- Belleville Public Library Resources - https://bellevillelibrary.ca/
- Property Tax Portal and Utilities Portal - https://my.city.belleville.on.ca/
- Building Permit Applications - https://building.belleville.ca/cityviewportal
- Bylaw Complaints - https://building.belleville.ca/cityviewportal
- Public Works Concerns - https://belleville.ca/problem-reporting
- Council and Planning Advisory Committee Livestreams - https://citybellevilleon.civicweb.net/portal/
- Parking Ticket Payment Portal - https://www.belleville.ca/parking
- Marriage License, Death and Birth Certificates - https://www.belleville.ca/city-hall/page/licensing-and-certificates
- Other Payment Options - https://belleville.ca/residents/page/payment-options

All programs, facility rentals and services taking place at City Hall, Quinte Sports and Wellness Centre, Belleville Public Library, John M. Parrott Art Gallery, Community Archives, Parkdale Community Centre, Hillcrest Community Centre and Glanmore National Historic Site have been suspended until further notice.

Belleville Public Library is working on a curbside pickup service authorized by the Province and hopes to announce the details soon.
REMINDER: The three remaining 2020 tax instalment payment dates have been deferred. The first interim instalment due date was paid on Feb. 26. The second interim instalment due date originally scheduled for April 28 is now due June 26. The first final instalment due date originally scheduled for June 26 is now due August 27. The second final instalment due date originally scheduled for Sept. 28 is now due Oct. 28. Those with monthly payment plans who are concerned about payment at this time are asked to contact the City directly.

All property tax and water bill late payment fees and interest charges will be waived until June 30.

Other Payment Options
The following options are available for property taxes, water utility bills, accounts receivable invoices, parking tickets and dog tags:

- Financial Institution Payments – Telephone / Online Banking
- Pre-authorized Payment Plans
- Online Services - Credit Card Payments
- Mail
- Drop Box

Assessment Centre
Quinte Secondary School in central Belleville is temporarily being used as a COVID-19 assessment centre.

Hastings Prince Edward Public Health (HPEPH) and local assessment centres have expanded their referral process in accordance with the provincial directive and are supporting all interested individuals to access testing by appointment. Residents of Hastings and Prince Edward Counties are requested not to go to an assessment centre without an appointment, please call ahead and pre-register to avoid lengthy wait times.

Individuals with no symptoms of illness who believe they may have been exposed to COVID-19, or who may be at risk of exposure through their employment (i.e. front-line workers) are encouraged to contact their local assessment centre directly to book an appointment for testing:
Belleville assessment centre 613-961-5544
The assessment centre is currently operating between 9 a.m. and 5 p.m., Monday to Friday.

WORK IN BELLEVILLE PROGRAM STILL WORKING
If you’re an employer needing staff to help during this difficult time, please contact the Economic Development office of the City of Belleville to obtain resumes that may help you fill your labour needs. If you’re a resident in need of work, please send your resume to the Economic Development office. All emails should be sent to edev@belleville.ca – for more information on the program, please call 613-967-3238.

Restrictions Eased on Outdoor Public Recreation Amenities for Casual Use
The provincial government restrictions regarding the closure of outdoor recreational amenities was amended on May 19 and the City has opened the following:

- Outdoor sports facilities and multi-use fields (including baseball diamonds, soccer field, and Frisbee golf locations, tennis, platform tennis, table tennis and pickleball courts, basketball courts, BMX parks and skate parks)
- Off-leash dog areas
- Outdoor picnic sites, benches and shelters in park and recreational areas

These spaces are open for the small gatherings stipulated by the provincial government (currently five people). If you arrive at an amenity, such as an off-leash dog park, sports field or picnic area that is crowded, you should wait until there is enough space to physically distance or return at another time.

Those who use the above amenities must maintain a physical distance of at least two metres from any other person using the amenity, unless they are from the same household. Individuals are not permitted to play team sports, such as soccer or baseball, even on fields intended for this purpose, unless they are members of the same household. Please use hand sanitizer to clean your hands while out, wash your hands as soon as you get home, and stay home if not feeling well. Public Washrooms are open at the following locations: Rowing Club, George St. Boat Launch, Zwick’s Park, West Riverside, Mary-Anne Sills Park and Victoria Park.

With these changes, the existing emergency order will maintain the closure of all outdoor playgrounds, play structures and equipment and portions of park and recreational areas containing outdoor fitness equipment. It will also include the continued closure of outdoor swimming pools, whirlpools and spas, splash pads, spray pads, wading pools, and water slides and all communal facilities intended to be used by persons using outdoor sports amenities (unless permitted to be used under O.Reg. 82/20 made under the Emergency Management and Civil Protection Act-Closure of Non-Essential Businesses). Recreation, Culture and Community Services is not booking sport fields in order to meet the provincial guidelines.
BELLEVILLE
updates

TRANSIT MOVES TO MODIFIED SCHEDULED SERVICE

This Monday (June 1) Belleville Transit will begin the gradual move towards the restoration of transit services in the city. With the increase in businesses opening and need for more employees to get to work on the rise, Belleville Transit is launching a limited fixed-route weekday service schedule to allow for increased transit capacity during peak hours.

This first phase will begin with the following routes effective Monday:

Weekday Service

- Route 1 – Hourly service on the half hour from 5:30 a.m. to 7 p.m. (last bus leaves the terminal at 6:30 p.m.)
- Route 2 – Hourly service on the hour from 5 a.m. to 7:30 p.m. (last bus leaves the terminal at 7 p.m.)
- Route 3 – Regularly scheduled service from 5:30 a.m. to 8 p.m.
- Route 6 – Hourly service on the half hour from 6:30 a.m. to 7 p.m. (last bus leaves the terminal at 6:30 p.m.)
- Route 7 – Hourly service on the hour from 7 a.m. to 7:30 p.m. (last bus leaves the terminal at 7 p.m.)
- Route 8 – Regularly scheduled service from 6:30 a.m. to 8 p.m.
- Route 10 – The route will start at Loyalist College at 5 a.m. to meet the Route 3 starting at the mall at 5:30 a.m., reaching the Industrial Park before 6 a.m. It will then run on hourly service from 5:30 a.m. to 7:30 p.m.

The complete Phase 1 recovery schedule is available on the Transit page on the City’s website. Passengers will be able to use the TRANSIT app to track the weekday fixed-route buses in real time. On-demand service will operate weekdays from 7:15 p.m. to midnight.

Weekend Service

- Saturday – Transit will operate by on-demand service only and will run from 5:30 a.m. to midnight.
- Sunday – Transit will operate by on-demand service only and will run from 8 a.m. to midnight.

No fare will be collected at this time. Please note that rear-door boarding will remain in effect on all buses and passenger loads will be restricted to no more than 20 riders on a bus at one time.

The Ontario Ministry of Health and Belleville Transit strongly encourage riders to wear a non-medical face mask while using public transit or going out where physical distancing may be challenging. For tips on how to properly wear, clean and dispose of face coverings, visit: https://www.ontario.ca/page/face-coverings-and-face-masks

Booking On-Demand Service

Customers can book trips by:

- App – “On-Demand Transit - Rider App” is available for download in at The App Store and Google Play and can be used to book rides any time of day for any time of service.
- Online – btletsgo.ca website can be used to book rides any time of day for any time of service using a laptop or computer.
- Phone – Passengers can contact us at 613-962-1925 from 8:30 a.m. to 4:30 p.m. Monday through Friday and book rides for any time of service.
- Email – Passengers can contact us at bellevilletransit@belleville.ca for any time of service. An email confirmation will be sent that the request was received and ride booked.

Those looking to use our app or online service can find an online user guide for your preferred device.

Mobility Service

Belleville’s mobility service will be operated by Belleville Transit effective Monday, June 1. The service will be available for rides during the same service hours as conventional transit.

- Weekdays – 5 a.m. to midnight
- Saturdays – 5:30 a.m. to midnight
- Sundays – 8 a.m. to midnight

Rides can be booked by calling our dispatch office at 613-962-1925 or by emailing bellevilletransit@belleville.ca.

SHOP LOCAL
Things you need? Call your favourite local businesses & see if they’re open or offering curbside pick-up or delivery.
It’s Just the Right Thing to Do!
UPDATE REGARDING RESIDENTS’ MONTHLY PREAUTHORIZED PROPERTY TAX PAYMENT PLAN
The approval of the City of Belleville 2020 Operating Budget and related final 2020 tax billing has been delayed due to restrictions resulting from COVID-19. The City wishes to inform residents that their current monthly preauthorized property tax payment plan deductions will continue until the final 2020 tax billing has been completed. The new deduction amounts will be provided to residents on their final City of Belleville property tax bills.

Those with monthly payment plans who are concerned about payment at this time are asked to contact the City directly.

Residents not on the monthly repayment plan are reminded that the City has deferred the three remaining 2020 tax instalment payment dates to support residents during these challenging times. The first interim instalment due date was paid on Feb. 26. The second interim instalment due date originally scheduled for April 28 is now due June 26. The first final instalment due date originally scheduled for June 26 is now due August 27. The second final instalment due date originally scheduled for Sept. 28 is now due Oct. 28.

Questions regarding this information can be directed to the City’s finance tax line at 613-967-3243.

APPLICATIONS OPEN FOR 2020 SENIORS PROPERTY TAX CREDIT & ODSP PROPERTY TAX CREDIT
The Low Income Senior Property Tax Credit program provides a credit to anyone in receipt of the Guaranteed Income Supplement under the Old Age Security Act (Canada) and are 65 years of age or older by Dec. 31, 2019. The deadline to submit applications for the 2020 taxation year is Oct. 30, 2020.

The ODSP Tax Credit program provides a credit to anyone in receipt of Ontario Disability Support Program Benefits maximum shelter allowance. The deadline to submit applications for the 2020 taxation year is Oct. 30, 2020.

Eligible City property owners that require one of these two 2020 property tax credit applications can download the form from the City website at https://belleville.ca/city-hall/page/applications#taxation or call the City’s finance tax line at 613-967-3243 and an application will be mailed to you. Completed applications should be mailed to: City of Belleville, Attention Tax Department, 169 Front St., Belleville, ON K8N 2Y8 or they can be placed in the drop box located on the north side of City Hall.

Proposed Changes to Summer Festivities Announced
Although COVID-19 restrictions have altered the manner in which festivities can be held, the City of Belleville has found alternate approaches to celebrate Canada Day and the City’s Waterfront and Multicultural Festival.

Belleville Canada Day Family Parade – July 1
The event planned for the park will now be a celebration parade of National pride with a route designed to pay tribute to our healthcare “angels” and the seniors in long-term care facilities who built our country and have been the hardest hit by the pandemic.

The Waterfront & Multicultural Festival will be replaced by two separate activities that will take advantage of currently compliant services and leverage the existing resources in our community. This July festival is known for a few things but at its core, it’s been about food and music.

1) Curbside Culture … A Passport Food Adventure Around The World July 10 to 12 (would have been Waterfront Festival Weekend)
Families will use a passport to guide them to locations around the City where they will enjoy “take-out” cuisine from many different countries. At this phase of our planning, the passport will feature selected international restaurants that are able to offer curbside pickup though we are discussing ways to expand this through the summer. For now, we hope to launch the passport over the traditional Waterfront weekend.

2) The Lions Club Concerts (On The Bay)
YourTV has agreed to partner with the Lions Club to film the entertainment scheduled for this summer’s Concert in the Park series as soon as that is permitted under gathering guidelines. Group performances will be filmed in a private location and broadcast on Wednesday & Sunday evenings from 6-8 p.m. beginning as soon as gathering rates rise and time allows for the work to be done in a safe and professional manner. The concerts will be simulcast on the Belleville Chamber of Commerce YouTube channel at the same time, allowing non-Cogeco customers to also enjoy the entertainment.

PARKS & OUTDOOR SPACES
City employees are working hard in our wonderful parks and outdoor spaces. This is always an extremely busy season and this year, in addition to the ‘normal’ responsibilities, they are challenged with numerous COVID-19 impacts and fewer staff. As you walk our trails and enjoy our beautiful green spaces we ask you to remember the team behind the scenes.